



Wanting to return your item?

If you have changed your mind on a purchase, we will exchange your item or refund your original payment, provided that:

- You return the item within 14 days (inclusive) from the tracked date of delivery.
- You produce your original invoice (receipt) when you return the item.
- The item is in original saleable condition.
- The item was originally purchased online, please note, Sale items can be returned for exchange only and NO REFUNDS will be given for sale items. We encourage you to return your parcel via registered or traceable postal services as all returned parcels remain the responsibility of the purchaser until received by Advanced Specialized Equipment. Please note there will be a 20% re-stocking fee when goods are returned for refund. If the item(s) you wish to return is faulty or not as ordered, please contact granth@advancedse.com.au or call 1800 068 901 before posting your return.

RETURNS FORM

- Name:
- Phone Number:
- Address:

Reason Code		1. Change of Mind	2. Faulty (Please Specify)	3. Incorrect Item Received	4. Item not as depicted	
QTY	Item Number	Description	Price	Reason Code	Exchange Product	Exchange Price
Total Refund Price			\$			

Completing an Online Returns Form

Fill in the required fields above and send with your parcel to the online return address listed.

For more information on our returns policy please see www.advancedse.com.au on our website or email granth@advancedse.com.au

Please send all returns to:

Advanced Specialized Equipment Online
 Unit 3, 2-8 South Street
 Rydalmere
 NSW 2116
 AUSTRALIA